



CERTIFIED  
SOCIAL MEDIA  
INTELLIGENCE EXPERT  
(CSMIE)

# EXAM INFORMATION & REGISTRATION

2023 EDITION

Regional Training Center  
695 Trade Center Blvd, STE 110  
Chesterfield, MO 63005



### What is McAfee Institute?

Founded in 2010, the McAfee Institute is a professional certification and training organization focused on intelligence and investigative sectors. Its certification and training programs now reach tens of thousands of intelligence and investigative professionals around the world.

### Certified Social Media Intelligence Expert (CSMIE):

CSMIE is the leading certification for training in social media platforms, mobile applications, chat tools, networking sites, and more. This course will help conduct quick and effective online investigations.

### Why should you pursue the CSMIE Certification

There is a reason why McAfee Institute has certified tens of thousands of the industry's most elite intelligence and investigative professionals in more than 125 countries. This professional achievement is valued by employers, organizations, agencies, and government alike around the globe.

Whether you want to add credibility to your resume, open the door to new career opportunities or you are looking for the next promotion becoming a Certified Social Media Intelligence Expert (CSMIE) is essential. Our certification will set you apart as an expert in critical areas of cyber intelligence and investigations.

### The CSMIE Exam

The CSMIE is a professional certification test. The Exam content addresses today's intelligence and investigative environments. The Exams are designed to reflect the knowledge areas needed to perform the important duties of professionals employed in the fields of intelligence and or investigations.

### Exam Registration Cost:

The exam fee is \$450 for a one-year exam license.

### Quick Overview of the Certification Steps:

1. Determine your goal and set a timeframe
2. Purchase and review study materials
3. Purchase an Exam License
4. Schedule your proctor session
5. Submit the Exam Application attesting to your experience
6. Pass the Exam

### CSMIE Exam Preparation Study Plan:

McAfee Institute offers several different ways to study for the exam.

1. You can enroll in the e-Courseware
2. You can purchase the official study manual
3. You can purchase the Prep Review Quizzes
4. You can decide to study on your own.

### CSMIE Eligibility Requirements

- Bachelor's degree or higher plus four years of experience in e-commerce, fraud, investigations, IT, law enforcement, forensics, criminal justice, law, and loss prevention or
- Associates degree plus six years of experience or
- High school diploma or equivalency plus seven years of experience

Also, a person convicted of a felony, any crime of moral turpitude or misdemeanor relating to honesty, theft, embezzlement, fraud, or the like shall be ineligible to become a CSMIE®. Applicant must provide a copy of a certified transcript of education ONLY if using a college degree rather than experience to qualify. Applicants must successfully pass the prescribed background check, which may include a criminal background check and examination process. Falsification or omission of information on the application form will be reason enough to disqualify an applicant from becoming or remaining a Certified Social Media Intelligence Expert.



### **Exam Development**

In developing the CCII examination specifications, M.I. drew upon the knowledge and expertise and skill sets of intelligence and investigative professionals at the director level and above. The professionals came from different industries and functional areas with the intelligence and investigation sectors to determine the content of the examinations.

### **Number of Questions and Length of Time Allowed to Complete the Exam**

The examination consists of 79 questions and you are allotted one hour and thirty minutes to complete it.

### **Exam Registration Options**

You can register for the CSMIE examination the following ways:

Online: <https://www.mcafeeinstitute.com/products/exam-voucher>  
 Phone: Call McAfee Institute at 888-263-1650 Ext 1

### **Proctored Online Exam by ProctorU**

ProctorU provides secure live and automated online proctoring services for academic institutions and professional organizations. They protect exam integrity for more than 1000 partners worldwide.

### **Making Your Appointment with ProctorU**

Once you purchase your exam license. You will schedule your proctor session from within the course environment. The proctor fee is included in the exam cost.

### **Canceling or Rescheduling Your Appointment**

Should you need to reschedule your exam you must do so at least 48 hours in advance or you will be assessed a rescheduling fee of \$99.

### **No show for the exam**

If you fail to show for your exam your exam fee will be forfeited. You will need to purchase a new exam license to sit for the exam.

### **Dismissal from the Exam**

A candidate may be dismissed from the exam at the discretion of the proctor, for improper or disruptive behavior. Ground for dismissal include:

- Cheating
- Receiving Help
- Impersonating another candidate
- Falsifying Identification

### **Computerized Testing**

Q. How much experience is needed to test?

A. No experience necessary to operate the testing platform.

Candidates receive an online tutorial on the testing process. There is also a live proctor during the test to help out as well.

Q. Can I review my answers during the test?

A. A candidate may flag questions to be reviewed after all questions have been answered. If time remains you may return to questions marked for review and you may change your answer. All marked and unmarked questions are graded when the test ends, even if the candidate has not marked a response to a question.

### **Special Accommodations**

If you have a disability that would prevent you from taking the CSMIE exam under standard conditions, you may request special accommodations. Please contact the M.I. Certification team at [certifications@mcafeeinstitute.com](mailto:certifications@mcafeeinstitute.com)

### **I.D. Requirements**

For your exam, you will need to bring two forms of ID: Your ID MUST be of one of the following: Drivers License, Passport, State ID, Military ID, Official State, Government or National ID, Employee ID, or Student ID.

No other forms of I.D. will be accepted.

### **Computer Requirements**

You need to have a computer with a camera and microphone. You need to have the most up to date web browser to take the exam. We recommend firefox or chrome.



### Weighting Process for Exam Task

Successful completion of the exam by obtaining a 70% or better.

### Value of Each Exam Question

To maintain consistency in test scoring, a statistical process called scaling is used. Scaling converts all scores to a scale from 0-100. Passing score is a 70. If you earn between 0-69 you've failed. If your score is 70-100 you have passed.

### Weighting Process for Exam Task

A group of practitioners and subject matter experts (SMEs) met and determined the weight of each task area compared to all other task areas in exams. The final weight assigned to each task determines its number of questions on the exam from each task area.

### Value of Each Exam Question

All exam questions are worth the same weight regardless of their length. Candidates receive one point for a correct answer and zero points for an incorrect answer. Sample questions are not used to determine scores. Candidates are advised to choose an answer for every exam questions, even if they are unsure of the correct answer.

### What if I fail?

If you enrolled via one of our board certification programs your exam and first proctor session are included in the cost of the tuition.

If you fail your exam, you will need to purchase a new exam license. You will also have to purchase a new proctor session.

If you purchased the exam license by itself and you fail you would need to purchase an additional exam license.

### Retention of Score Reports

Candidates are responsible for retention of their original score reports.

### Candidate Nondisclosure Agreement

Below is the Candidate Nondisclosure Agreement that all candidates must sign prior to starting any of M.I. certification exams. The candidate acknowledges the confidential nature of the M.I. Examinations (the "Exam") and hereby agrees that he/she will not copy, retain Exam questions or disclose or transmit them in any form to any other person. The candidate will certify that they are working toward their professional designation, or are retaking the exam for Continuing Education credits. The candidate agrees that taking the Exam for any other purpose is strictly prohibited. The candidate also acknowledges that Exam review course instructors, trainers or individuals are prohibited by M.I. from taking exams for the sole purpose of preparing students to take the Exam and/or for the creation of their course materials.

The candidate expressly agrees and understands that certification may be denied or revoked, or the Exam scores may be invalidated or withheld by M.I. in the event that M.I. determines that he/she (A) has (i) falsified or misrepresented information on the registration form or information provided is in error, including documentation of continuing education hours for recertification; (ii) participated in an unauthorized disclosure of Exam questions, information or materials; (iii) plagiarized questions and/or answers on the Exam; (iv) mailed, received, relayed in any fashion, or used copies of the Exam materials, questions, or answers without authorization from M.I.; (v) retained the Exam materials after the examination; (vi) engaged in cheating or other misconduct or unprofessional behavior with respect to taking, administering, or preparation for the Exam; or (vii) failed to adhere to the Principles and Standards of Ethical Supply Management Conduct, or (B) (i) there is a testing irregularity with respect to the Exam; (ii) there is a reason to question the Exam score's validity; or (iii) that the Exam score was the result of unusual or questionable circumstances.

The candidate agrees to abide by the M.I. Principles and Standards of Ethical Conduct. The candidate grants M.I. permission to make any and all inquiries which are necessary to evaluate their credentials for certification or recertification/reaccreditation and agree to respond to requests for information related to any of the above. The candidate further authorizes M.I. to publish (via e-mail, website, or print) information about their certification and to make any and all inquiries, investigations, or other communications, which may be necessary for M.I. to grant, deny or revoke certification, or to invalidate or withhold examination scores. The candidate hereby certifies that the information submitted on or with this form is true and accurate to the best of their knowledge, and agrees to be bound by the terms and conditions set forth herein and by any and all policies and procedures of M.I. applicable to the Certification Program or the Exam as may be amended from time to time.



# EXAMINATION

The following subject areas are covered during the examination process. They are designed to test the skills, knowledge, and abilities of the professional seeking certification:

*79 Questions \*75 Scored \*1 hour 30 minutes*

- Introduction to social media intelligence
- Exploring the deep web
- Open source intelligence
- Cryptocurrency explored
- Social media intelligence & investigations

- Mobile apps intelligence & investigations
- Social network searching & monitoring
- Advanced search techniques
- How criminal groups use social media
- Legal fundamentals

# EXAM BLUEPRINT

CONTENT AREA	WEIGHT
Preparing for Cyber Investigations	5.0%
Social Media Intelligence	8.0%
Open Source Intelligence	10.0%
Social Media Intelligence & Investigations	10.0%
Mobile Apps Intelligence & Investigations	9.0%
Cellphone & Mobile Forensics	10.0%
Digital Evidence	10.0%
Social Network Searching & Monitoring	5.0%
Google Advanced Search Techniques	5.0%
Deep Web & Darknet Investigations	5.0%
Cryptocurrency Explored	5.0%
Terrorism Investigations Using Social Media	5.0%
Legal Fundamentals	10.0%
Guidelines & Sample Forms	3.0%
<b>Total</b>	<b>100.0%</b>



**Types of Questions In the Exams**

All of the questions used on the Exam are of the true/false or multiple-choice type, with multiple options per question (labeled A, B, C and D for example), only one of which is correct. There are, however, several variations of this type of question appearing on the exam. The most commonly used formats are:

*Closed-Stem Item: In this type of question, the examinee is asked a question and given four possible answers from which to choose.*

Example:

Which of the following is a type of social network?

- (A) Google
- (B) Facebook
- (C) Bing
- (D) Yahoo

**Answer: B**

*Sentence Completion Item: This question is characterized by an incomplete sentence, followed by options that represent conclusions to that sentence.*

Example:

The \_\_\_\_\_ provides guidelines for managing a forensic lab.

- (A) McAfee Institute
- (B) The Federal Bureau of Investigation (FBI)
- (C) American Society of Crime Laboratory Directors (ASCLD)
- (D) National Lab Society

**Answer: C**

*EXCEPT Format: In this type of question, an examinee is required to recognize that there are three correct responses within the question. The respondent does this by identifying the incorrect option. A variation on this type of question is to use the word NOT instead of EXCEPT in the stem, in the form of, "Which one of the following is NOT..."*

Example The steps in the evidence include all of the following EXCEPT

- (A) Collection and identification
- (B) Storage and Retrieval for Court
- (C) Presented in court
- (D) Selling at the auction

**Answer: D**

True/False: This question is answered by picking out if the question is true or false.

Example:

Social Media can be used to obtain evidence to support criminal activity.

- (A) True
- (B) False

**Answer: A**



### **Applying for the Designation**

When are ready to take the exam. You will complete the exam application from within the exam environment. You will attest to your education and professional work experience. You will then send in supporting documentation (we do not allow self-verification of work experience) and your regionally accredited Bachelors' Degree or International equivalent and mail them to McAfee Institute, at the address documented on the application form.

McAfee Institute  
695 Trade Center Blvd, Suite 110  
Chesterfield MO 63005

### **Maintaining Your Certification**

To maintain the certification, CSMIE's must earn 60 Continuing Professional Education Credits (CPE) during their two-year certification process. In addition, there is a \$125 renewal fee every two years.

### **What Type of CPE are required:**

The following general subjects are acceptable as long as they meet other CPE program criteria:

- Law Enforcement, Investigations, Fraud
- Loss Prevention, Auditing, Inventory Control
- Intelligence, Military, DOD
- Management and communication (oral and written)
- Computer Science, IT Security, Infrastructure
- Mathematics, statistics, and quantitative applications in business
- Business Law, Legal, Courtroom

### **How are CPE calculated?**

CPE credits are calculated as per on the hour basis. Every 1 hour of training equates to .50 credits.

### **When are CPE Due?**

CPE credits are due before your certification expires. Simply follow this link to pay your renewal fee and report your CPE credits today!

### **Educational Activites Include:**

1. Professional education and development programs, such as seminars and conferences, provided by national, state and local auditing, and accounting organizations.
2. Technical sessions at meetings of national, state, and local auditing accounting organizations, and chapters.  
Formal in-house training programs.
3. Programs of other sponsors (industrial, professional societies, etc.).
4. College or university credit and non-credit courses passed, except for those courses a student must take to meet the examination requirement of a bachelor's degree or its equivalent.
5. Other certification examinations passed.
6. Formal correspondence and self-study programs are relevant and include evidence of completion.
7. Oral Presentations

### **Conclusion**

CPE credits are necessary for every individual in the information security profession to maintain their certification. Earning credits not only helps individuals maintain their certification but also helps them grow as professionals. The CPE credit system is designed to ensure that M.I. certified professionals keep up with the ever-expanding knowledge in the field of intelligence and investigations and thus remain competitive. Earning CPE credits is vital for the professional development of information security professionals. They are indeed making some important investment through CPE activities that will help them grow and shape their careers. It enhances their skills, thereby increasing their value to their employers as well as to their customers.





#### **CSMIE Reinstatement (Grace Period)**

You are permitted a one-year grace period that takes place if you allow your designation to lapse. During this timeframe, you no longer hold the certification and cannot use the designation (this includes but is not limited to business cards and LinkedIn profiles).

Your name will not appear in the verification section of the ISM website. Keep in mind that dates will appear on the certificate as if your recertification had been completed prior to the expiration of your previous certificate. At any time during your grace period, a recertification application can be submitted containing the required 60 CPE's for the previous period. Applications must be postmarked on or before the one year anniversary of your expiration date. Once the grace period has lapsed, the only way to reinstate your designation is to purchase, retake and pass the exam and submit a new original exam application.

Please notify M.I. of any address or job changes so we have the most current contact information for you. We send out periodic email notifications to individuals when their designation is up for renewal and we would like you to be able to receive these.



# Globally Recognized

Explore some of the most incredible organizations, agencies and military units around the world that recognize our certifications and that employ our certified professionals.. While this list is not all inclusive it does allow you to see which organizations are hiring, employing and see value in our programs.

Drug Enforcement Agency (DEA)	U.S Army Intelligence
U.S Navy Intelligence	Army Counter-Intelligence Center - 902d Military Intelligence Group
White House Communications Agency	United States Army Military Police
Best Buy	ITechScout
Federal Bureau of Investigation (FBI)	J R Lewis & Associates
Sears Holdings Corporation	J. Glau Investigations
Walgreens	Able Vets
DICK'S Sporting Goods	Jackson, Tennessee Police Department
Bed Bath & Beyond	Janus One Enterprises, LLC
Bloomingtondale's	JBKA, Inc.
Booz Allen Hamilton	JC Associates Investigative Services
CEVA Logistics	JCPenney
Confidential	JD Sports Fashion plc
EXPRESS	Jefe
FBI	Jefferson County Sheriff Dept
Gap Inc	Jensen Investigations
Macy's	JGMBEnterprises
Office Depot	JMLTCO and Associates
Rite Aid	John Maxwell Team
Absolute Software	Johns Hopkins University
Axcess Financial	Johnson Controls
Bank of America	Joint Base Lewis-McChord (Fusion Center)
Binary Defense Systems	Jupiter Investigations
BSA	Kaiser Permanente
Burlington Police Department	Kanzlei Dr. Hartig



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Capital One	Kaon Security
Citi	Kawach Media Graphics, Databases and Softwares
Costco Wholesale	Kerrigans
Cottage Grove Police Department	Kevin W. McClain Investigations Ltd
CVS Caremark	Kineviz, Inc.
Deloitte	King County Sheriff's Office
Dunham's Sports	Kmart
Federal Reserve Bank of Atlanta	KnightHawk International ~ Intelligence & Security Group
Freelance	Knoxville Police Department
General Dynamics Information Technology	Kohl's Department Stores
Hobby Lobby	Kroll
Indian River County Sheriff's Office	Kruse Dicus & Associates LLP
KeyPoint Government Solutions	Kusic and Kusic Private Investigators
Kroger	L Brands
Ontrac	Lab UbiNET
Pasco Sheriff's Office	Laser Connection
Pier 1 Imports	Laverone's Eagle's Nest Twain Harte, CA Vacation Cabin Rental
PwC	Law Offices of Mark Stevens
Rent-A-Center	Lawrence Police Department
Security Services	LB Green Consulting
Sobeys	Lebara
Sobeys Inc	Legal Dispatch
Target	Legwork Investigations
Texas Department of Public Safety	Levi Strauss & Co.
The Home Depot Canada	Liberty Mutual Insurance
The TJX Companies, Inc.	Liberty Vacuum
The Walt Disney Company	Life Protection and Recover
TJX	LifeWay Christian Stores
Tractor Supply Company	Linden Police Department
Upper Merion Police	LinkedIn

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Utica College	LMC Consulting Group - Microsoft Global Security
Z Gallerie	Lockheed Martin UK
189th Infantry Brigade (CATB)	Lopez & Associates, Inc.
1st Choice Investigations, Inc.	Lorain County Community College
2clickspro Solution	Los Angeles Metropolitan Transportation Authority
7-Eleven	Los Angeles Police Department
701 Investigations	Loudoun County Sheriff's Office
A Donaldson Process Server	Lowe's Home Improvement
A Precision Investigation & Consulting LLC	LPT Security Consulting
AAXXISS	Luxtotta Group
ABC	Lyme Green With Envy
Abu Dhabi Health Services Company- SEHA (Government of Abu Dhabi)	M-CAT Enterprises
Accountants and Business Advisors (ABA)	Macquarie University
Ace And Associates, Inc	Mahindra Special Services Group
Across the Boards, I.C.S. Inc.	Manentia, LLC
Adidas	Manhattan Beach PD
adidas group	Mansfield Police Department
Adjunct Instructor	Manteo police
ADM Information Services	Marchese Investigations
Advance Auto Parts	Marcus Hook Borough Police Department
Advanced Technology Investigations, LLC.	MARIONNAUD
ADVOCATES AGAINST FRAUDCLOSURE	Marmaxx Group
AFIMAC Global	Marquette Group
Africa	Master Technology Group, Inc.
AGC Networks Limited	Mastercard
Agile Precis, LLC	Maw & Associates
AGT	Maxine Susseles, Esq., PLLC
Ahold USA	MBSM investigation inc.
AI13 Private Investigations	McCausey-Reichman Group LLC
Airbus Defence and Space	MCII Corporation
Alcohol and Tobacco Tax and Trade Bureau	McMillen Keene Investigative Services, Inc

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Alfonso Varela Investigations, Inc.	MCP Investigations & Security
Align Technology	MD Consulting
All Inclusive Security & Investigation LLC	MDIS Intelligence
Allegiance Investigators	Mediation Center of Tallahassee
Allied Universal	Memphis Police Department
Alpha Detective Agency	Merced County District Attorney's Office
Alvarez Associates - Violence Prevention Academy	Michigan Air National Guard
Amazon	MicroSmart IT Solutions
Ambassador Education Solutions	Microsoft
Amboy Bank	Midland Savings and Loans Company Limited
AMD	Mind Machine Media
American Advisors Group	Ministry of Home Affairs, Government of India
American Investigation Services LLC	Mission Critical Investigations, Ilc
American National Investments	Mission Support Specialists, Inc. (MSSI)
Anchorage Police Department	Morning Investigations
Andersen & Associates, LLC	Mortgage Financial Services
Anderson Investigations	Mousewait.com
Angelique Tafoya, P.I.	MPMShaw
Appendix Cancer PMP Research Foundation	Mt Pleasant Police Department
Appriss	MUFG Americas
Aramco Services Corporation	Municipality of Murrysville
Arconic	Musc
ArcticWind Ltd	N.S.W. Investigations Pty Ltd (servicing NSW and ACT)
Armor Defense Inc.	NAVY
Art Van Furniture	NASA
Ashford University	National CERT BD
ASIC	National Crime Agency (NCA)
Asset Recovery & Investigations	National Institute for Prevention of Workplace Violence, Inc.
Association of Inspector's General	National Surveillance & Security
AT&T	NBC Universal
Aurora PD	NBCUniversal Media, LLC

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AutoZone	Netpoleon
Avantha Solutions, Inc.	NetWatch Global
Avaya	New England Safety Partners
Avery & Associates Investigations	New Jersey Army National Guard
Aveshka, Inc	New Jersey Attorney General's Office
Avis Budget Group	New Jersey Retired Police Firearms Examiner
Axis Investigative Services LLC	NewCatalyst Research
Baker Botts LLP	Newgistics
Ball State University	No company
Baltimore City Public Schools	NOLA Detective Agency
Baltimore Police Department	None
Banana Republic Factory Stores	NordicADmedia, Inc (NAMoffers.com)
Bank of America Merrill Lynch	Nordstrom
Bank of the West	North Carolina Department of Public Safety
Barclaycard	North Carolina National Guard
Barneys New York	Novelis
Bartell Drugs	NPF
Bats Global Markets, Inc.	NTT DATA Federal Services, Inc.
Bayer AG	Numbers Forensics, Ilc
BC Public Service	NVIDIA
BCD Investigations	NYPD
BDO Alba Romeo & Co., CPAs	O.B.N. Security & investigative Consultants
Belk Inc	O&O Investigations, Inc.
Bergdorf Goodman	Oak Ridge National Laboratory
BeSmart&Team <a href="http://www.besmartteam.com">www.besmartteam.com</a>	Oakland Housing Authority
BestHire Pre-Employment Screening Services Ltd.	Oakley, Inc.
BLM	Oasis Agencies
Bloomfield Twp Police Department	Ocean State Job Lot
Blue Cross Blue Shield of Arizona Advantage	OCSO
Blue Systems Int	Ohio Attorney General's Office
BlueTeamAssess LLC	Ohio Special Services Group

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BlueTeamAssess LLC	Ohio Special Services Group
BLW	Okaloosa County Airports Police Department
Bob Evans Farms, Inc.	Online Investigations Pty Ltd
Booz Allen Hamilton	OnPoint Solutions LLC
Bosco Legal Services, Inc.	Orscheln Farm & Home
Bose	OSP Prevention Group
Boucher Management Group	Oviedo City Hall
Bourbon and Chai	Owner/Director of Security & Investigative Operations
Braintree Norfolk County	Owners name/ self employed
Brand Technologies	PACKT
BrazieEnterprises	Palestine, TX Police Department
Breakthrough Investigations LLC	PAR Government
Breath of Life Emergency Training Center LLC	Paramount Computer Systems
Brewer-Hay Investigations	Patrick Fay Investigations LLC
Brinks Ireland	Paul J. Ciolino & Associates
Bristol Township Police	Paul K Glass, Independent Consulting
Broadcom Corporation	Paul Wiseman Investigations
Broadway Inn	Paxargus inc
Brooks Brothers	Paysafe Group
BT SOLUTIONS Inc	PC Ltd
Bureau of Reclamation	Pearsons Awarding Body
Burkey Investigations, LLC	Penn Dutch Meats
Burns & McDonnell	Personal
Business Crime Bureau ( BCB )	Peru-Miami Masonic Lodge #67 and Bartimaeus Lodge, U.D.
Business Software Alliance	Petco
C Spire	Peter Taylor Consultants Ltd
C.O.B.R.A.ŞÜÇ Self-Defense International	Petronella Technology Group, Inc.
Cabela.s Inc.	Philips Lighting
Cabela's	Phoenix Police

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CACI International Inc	PinPoint Investigations, LLC
Cal Sport Media	Piraeus Bank Romania
California Department of Justice	PNC
Canadian Association of Petroleum Producers (CAPP)	Point Security Company
Canadian Government	police department
Capgemini Consulting	Politiet
Capito Frye Private Eye	Port St Lucie Police Department
Carlstadt Police Department	Portcullis International
Case in Point of Tampa investigations	Powerhouse Investigations, Inc
Catherine Torrez	PRA Group (Nasdaq: PRAA)
CDK Global	PRA Inc.
CDL Physicals and Testing, inc	Precious Life CPR, Inc.
Censere Group	Preston County Sheriff's Office
Center of Forensic Profiling	Prince George's County PD (MD)
Central Security & Central Investigation	Private
CGI	Private Investigator
Charlotte-Mecklenburg Police Dept	Private Law Firm
Chicago Police Department	Private Wisconsin
Chico's FAS Inc.	ProCore Investigations Inc.
Chief Special Agents Association	Professional Development Strategies
Children's Hospital & Medical Center - Omaha	ProSol Associates, LLC
CIA Solutions	Protectim Security Services
Citizens Bank, NA	ProtectionSolutions.org
City of Boston Police Department	Protos Security
City Of Cincinnati	PROVIDENCE-Specialized Investigative Solutions, LLC
City of Columbiana, Ohio	PT. HKI (Hill & Associates)
City Of Garland	PwC Canada
City Of Gretna La Police Department	PwC UK
City of Havelock	Quaere, Inc.





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City Of Mount Lebanon	Queensland Government
City of Nichols Hills	R.J. Agnes Investigations
City of Scottsdale	RADICAL CIA. LTDA.
City of Sebastopol	Raya Academy
City Of St. Robert	RBS Citizens Financial
City of Troy (Michigan)	Ready to go graphics
City of Washington	Reed Research
Co-Owner	Regents
Coach	REI
Cobb County Sheriff's Office	Reitmans Canada Ltee/Ltd
Colorado Department of Corrections	Render Protective Solutions, LLC
Columbia Sportswear	Retail
Columbus Regional Airport Authority Police Department	Retired
Columbus Zoo and Aquarium	Retired LAPD
Comark Inc	Revere Police
Commercial Index Bureau Inc.	Rick Crouch & Associates (Pty) Ltd
Commonwealth of Massachusetts, Office of the Attorney General	RISC Associates Limited
Community Choice Financial, Inc.	Risk Solutions Unlimited
Compass Claim Services, Inc.	RJN Investigations, Inc.
Compass Group North America	RJW Private Investigations
Comprehensive Governance Risk & Compliance Solutions	RMCyberEthic
Confidential Business Solutions, LLC	Robert Dean & Associates
Connecticut	Robert F Lawlor Consultants
Conroy & Associates, Inc.	Rochester Research Associates, LLC
Conroy and Associates	Ross Dress for Less
Consultant/Contractor	Ross Stores, Inc
Consultor independiente	Rowe Investigation, LLC
Contract R&D	Royal Bank of Scotland
Convey Health Solutions	Royal Roads University



# Globally Recognized

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Cook Investigation	RPS Search Group of NJ, LLC
Corporate Security	RUAG AG / RUAG Defence
Corporate Shadows Pty Ltd	rue21
Correctional Service of Canada	Rush Enterprises
Cotton On Group	Rutgers University
Coulter Investigations	Ryder System, Inc.
County of Bucks	S7 Consulting
County of Los Angeles	Safilo NA/Solstice Sunglasse Stores
County of San Bernardino	Saks Fifth Avenue
Cour des comptes	San Antonio Police Department
Covenant Transportation Group	San Francisco Giants
Covert Solutions	Santander Bank, N.A.
Cracker Barrel	Sarasota County Sheriff's Office
Cramerton Police Department	Saratoga Investigative Services LLC
Crosby Investigative Services, Inc.	SAS
Crossan Security Consulting	Saudi Aramco
Crye Leike Realtors	Schneider Electric
CSI Corporate Security and Investigations	Schnuck Markets, Inc.
CSI Custom Security & Investigation Inc.	SecTek Inc
CSRA	Securite allied services pvt.ltd
Currently with the Dolton Police Department	Security Compliance Associates
Custodio Pte Ltd	security consultant
Customers Bank	Security Industry Specialists, Inc.
CyberActive Services	Security Resources, Inc
CyberEvidence, Inc.	Securonix
Cyberlutions	Securor Asset Protection
Cyberology Consultants	Sedgwick
Cyberst Ltd	Seeking A Senior Internship
CyberSurance	SEIRS, LLC

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DSS	Specialized
Eagle Research Associates, Inc.	SpecialSecurityServices LLC
Ecolab	Spy Pro Shop & Casteel & Associates LLC
eCops Limited	St Louis Metropolitan Police Department
ECPI University	Stallion Spring Police Department
EEOC	Standard Dynamics
eKnowID	Stanley Black and Decker - Stanley Convergent Security Solutions
ELPS Private Detective Agency	Stanly Community College
Emirates Airline	Starbucks
Energent Group	Stars Consulting LLC
Enfield Police Department	Starside Security & Investigation, Inc.
Enso Technologies, Incorporated	State Farm
Envera Systems	State Farm Ins.
Envysion, Inc.	State Police
Ericsson Australia Pty Ltd	Stephen P. Davis
Ernst & Young LLP	Sterling Jewelers Inc
European Investment Bank - Inspectorate General	Stillwater Police Departmen
Everett Police Dept	Stop and Shop Supermarket
Exalt Training Services	STOP Trafficking and Oppression of Children & Women
ExamPro	STW Research & Investigation Services
Executive Protection International	Sul Ross State Univesity
Experis Finance	Summit Racing Equipment
EY	Sun Trust Bank
F.Y.I. Investigations	SunTrust
Faith Investigations	Sur La Table
Falcon Consulting Group, Inc.	Surveillance Central Pty Ltd
Falcon Research	Symantec
Farmers Insurance	Synesys Group
FBI/RGV FINANCIAL HIDTA TASK FORCE	Syniverse
Federal Aviation Administration	T-Mobile

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Federal Government of Nigeria	T.W.S. Investigations L.L.C.
Federal Public Defender	Tausig & Associates
FedEx	Taylor Consulting
FEMA/DHS	TCS Forensics Limited
Ferguson Enterprises, Inc.	TD Bank
Fidelity Investments	TD Bank Group
Financial Forensic Services, LLC	TD Bank N.A.
Firearms Instructor	TechGuard Security
Fiscal Accounts	Texas A&M University
Floor & Decor	Texas Department of Licensing and Regulation
Florida Division of Insurance Fraud	TForce Integrated Solutions ( formerly ATS Retail Solutions )
Florida Institute of Technology	The Bon Ton Stores Inc.
Follett	The Bon-Ton Stores, Inc.
Forensic Services	The Clayton Group
Forensics	The Commonwealth
Forletta Consulting and Investigation Services, LLC	The Cyber & Technology Academy, LLC
Fossil Group, Inc.	The Dux Servum Group
Fox News Channel	The Green Solution
Frank Monte PI Inc.	The Hallahan Group Inc
Frankston Police Department	The Hut Group
Fred Meyer	The Intertel Group
Freds Pharmacy	The Kroger Co.
Freelance Consultant	The Michaels Home
Freelancer	The R & D Agency, Inc.
Freeman And Associates	The Rhythmic Lounge
Freeport-McMoRan	The Sherwin-Williams Co.
FRONTEO USA	Thomas College
Frontline Group	Thomas Computer Forensics LLC
Fsis	Thomson Reuters
G-NET Communications Ventures Limited	Thomson Reuters (World-Check)
G2 Research Inc.	Ticketmaster
G4s Special Operations	Tier1, Ltd.

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GA Technology	Time Warner Cable
Gallagher Investigative Services	Town of Sahuarita Police Department
Gaming Consoles Worldwide	Toys R Us
Garrett & Associates	Toysrus Canada
Gartner	TRG
GDIT	TRU8 Solutions
GE Digital	TruMark Financial Credit Union
GEICO	Trust But Verify Investigations LLC
General Dynamics	TSA
Geopolitical Monitor	Turkish National Police - Cyber Crimes Unit - BKM Bankalararas_ Kart Merkezi
Gilbert Police Department	TWIGI
Glenn Kolomeitz Lawyers	Two Rivers Research & Consulting, LLC
Global Congress on Travel Risk Management	U.S. Army
Goodwill Olympic & Rainer Region	U.S. Department of Commerce - Bureau of Industry and Security
Gordmans	U.S. Equal Employment Opportunity Commission
Gordon Food Service	U.S. Marshals - Retired
Governo do Estado de Roraima	U.S. Navy
Graduate School of the University of Maryland University College	U.S. State Department
Grant Thornton LLP	UBC Local 254
Gray Man Investigations	ULTA
GreenSky	UNA Police Dept
Greystone Intelligence	Undique Global Consultancy
Grossmont College	Undisclosed
Grupo 8	Union Bank
Guarded Exchange, LLC	UNIQLO
Guardian Analytics	UNISA
Guess?	UNISED International University
Gustine Police Department	United Nations
H&M	United Security Alliance, Inc.
H3Systems	United States Air Force Security Forces
Hagerstown Community College	United States Department of Defense

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Haliburton Highlands Outdoors Association	United States Secret Service/San Antonio Field Office
Harborview Medical Center	Universal Studios Hollywood
Hardesty Private Investigations	Universidad de las Fuerzas Armadas - ESPE
Hauptmann & Associates - Management Consulting, Private Investigation & Training	Universit'¼ La Sapienza - MSc Criminology, Master in Strategic Studies
Hewlett Packard Enterprise	University College Dublin
Hi-Tech Crime Solutions & Prevention	University of Illinois College of Medicine-Peoria
Hibbett Sporting Goods	University of Nebraska
Hibbett Sports	University of South Florida
Highlights for Children	UP Police
Hm	Up2Root
Home Depot	Upper Merion Township Police Department
HomeAway	UPS
Homeland Security/Customs and Border Protection	US Army
Honolulu Police Department	US Bancorp
Horizon Forensics	US Department of Homeland Security
Horton Innovations, LLC	US Department of Justice / OJP / BJA / NIJ
HRS Investigations	US Dept. of Commerce-BOC & CDC
HS Brands International	US Drug Enforcement Administration
HSBC	US Foods
Huntington beach police dept	US Treasury
I S C A T	USA Express Legal & Investigative Services
IBM	USA Guard
iCheckmates	USAA
ICICI Bank	Valencia College
IGT	Vere Software
Illinois Mutual	Verizon Wireless
Independent	Vertech Services, LLC
Independent IT Consultant	Village of Palos Park Illinois



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Industrial Alliance	Virginia Department of Corrections
Inertia Consulting and Investigations	Visual Mobility Inc.
Infinilytics Inc.	Vubiquity
Infinor	Waldorf Volunteer Fire Department & Emergency Medical Service
Information Network Associates	Walker Confidential, LP
Information Systems and Security Associates Ltd	Walmart Canada
ING Nederland	Walmart Stores, Inc.
Insight Investigation Services, LLC	Washington County AR
InSight Security	WayPoint Inc
Insomniac Events	We Due Process, LLC
Institute of Computer Forensic Examinations and Criminal Investigations	Wegmans Food Markets
Integris Security LLC	Wells Fargo
Intel Digital	Whatcom County Sheriff's Office
IntelliSource	White Wolf Group
INTERAMERICAN UNIVERSITY OF PUERTO RICO	Wise County Sheriff Dept.
International Labour Organization	Without a Trace Investigations, LLC
Internstional	Witt Executive Security, Inc
Interpreting Technology	Wolseley
IO Education	Wolverine World Wide
IP Forensics (Ireland) Ltd.	Wonder (AskWonder.com)
IP Forensics Ltd	Woolworths Limited
IPCybercrime.com LLC	Wyoming Department of Corrections
Ipix	X-Discovery
Irdeto	Xerox Houston
IRG	York College of Pennsylvania
Irvine PD	Yusen Logistics (Americas), Inc.
ISC	Yusen Logistics (UK) Ltd

